

Regulatory Practices Contact List

The National Association of Water Companies hosts an annual Water Policy Forum for the purpose of sharing thoughts, particularly information and ideas on regulatory practices, that can be used to build a common understanding of the issues that impact water companies, the customers they serve, and the respective regulatory agencies. The [NARUC resolution on best practices](#) serves as the starting point for the Forum discussion on this issue.

At the conclusion of the 2010 NAWC Commissioners Water Policy Forum, participants agreed to create a contact list of commissioners and commission staff who have experience with the regulatory practices discussed during the Forum. The contacts for this list will grow as participants in future Water Policy Forums are invited to add their names for reference. Additional regulatory practices will also be added through future Forum dialogue.

Those listed below have agreed to be a contact to others who would like more information on how these practices have been used in their respective states.

Additional information on regulatory practices along with a listing of states that have implemented them can be found at [NAWC's website](#).

California Water Action Plan

Contacts: [California Public Utilities Commission](#)
Stephen St Marie, Advisor on Policy and Planning, 415-703-5173, sst@cpuc.ca.gov
Rami Kahlon, Water Director, 415-703-1837, raminder.kahlon@cpuc.ca.gov

Conservation

Contacts: [California Public Utilities Commission](#)
Stephen St Marie, Advisor on Policy and Planning, 415-703-5173, sst@cpuc.ca.gov
Rami Kahlon, Water Director, 415-703-1837, raminder.kahlon@cpuc.ca.gov

Consumer Education

Contacts: [California Public Utilities Commission](#)
Stephen St Marie, Advisor on Policy and Planning, 415-703-5173, sst@cpuc.ca.gov
Rami Kahlon, Water Director, 415-703-1837, raminder.kahlon@cpuc.ca.gov

Customer Assistance Programs

Contact: Tom Geddis, Administrator, Aqua America's [Helping Hand](#), 610-645-4201,
TGeddis@aquaamerica.com

Decoupling

Contacts: [California Public Utilities Commission](#)
Stephen St Marie, Advisor on Policy and Planning, 415-703-5173, sst@cpuc.ca.gov
Rami Kahlon, Water Director, 415-703-1837, raminder.kahlon@cpuc.ca.gov

Contacts: [New York State Public Service Commission](#)
James Evensen, Chief, Water Rates Section, 212-417-2321, jee@dps.state.ny.us
Michael Pankowitz, Utility Supervisor, 212-417-3140, mcp@dps.state.ny.us

Rate Setting Process

- Mediation and Settlement Procedures

Contacts: [North Carolina Utilities Commission](#),
Bliss B. Kite, Deputy Operations Director, 919-733-0854, kite@ncuc.net
Ron Brown, Commission Staff – Operations Division, 919-733-0845, brown@ncuc.net
Corrie Foster, Commission Staff – Attorney, 919-715-9006, foster@ncuc.net

- Establish or More Clearly Define Rules and Procedures

Contact: Anne-Marie Cuneo, Director of Regulatory Operations, [Nevada Public Utilities Commission](#), 775-687-6101, amcuneo@puc.nv.gov

Contacts: [North Carolina Utilities Commission](#),
Bliss B. Kite, Deputy Operations Director, 919-733-0854, kite@ncuc.net
Ron Brown, Commission Staff – Operations Division, 919-733-0845, brown@ncuc.net
Corrie Foster, Commission Staff – Attorney, 919-715-9006, foster@ncuc.net

- Specific and Enforceable Time Limits on the Length of Rate Proceedings

Contact: Andrea Maucher, Public Utilities Analyst, [Delaware Public Service Commission](#), 302-736-7547, andrea.maucher@state.de.us

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Bliss B. Kite, Deputy Operations Director, 919-733-0854, kite@ncuc.net
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Corrie Foster, Commission Staff – Attorney, 919-715-9006, foster@ncuc.net

- Rate Case Filing Cycles

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Stephen St Marie, Advisor on Policy and Planning, 415-703-5173, sst@cpuc.ca.gov
Rami Kahlon, Water Director, 415-703-1837, raminder.kahlon@cpuc.ca.gov

Contact: Anne-Marie Cuneo, Director of Regulatory Operations, [Nevada Public Utilities Commission](#), 775-687-6101, amcuneo@puc.nv.gov

- Expedited, Streamlined Rate Proceedings for Small Companies

Contact: Anne-Marie Cuneo, Director of Regulatory Operations, Nevada Public Utilities Commission, 775-687-6101, amcuneo@puc.nv.gov

Reduction of Regulatory Lag and Timely Recovery of Capital

- Distribution System Investment Charge (DSIC) for Water and Wastewater Systems

Contact: Steve Klick, Executive Policy Manager, Pennsylvania Public Utility Commission, 717-772-0695, stklick@state.pa.us

Contact: Andrea Maucher, Public Utilities Analyst, Delaware Public Service Commission, 302-736-7547, andrea.maucher@state.de.us

- Surcharge or Automatic Adjustment Mechanisms for Non-Capital Costs

Contacts: California Public Utilities Commission
Stephen St Marie, Advisor on Policy and Planning, 415-703-5173, sst@cpuc.ca.gov
Rami Kahlon, Water Director, 415-703-1837, raminder.kahlon@cpuc.ca.gov

Contacts: New York State Public Service Commission
James Evensen, Chief, Water Rates Section, 212-417-2321, jee@dps.state.ny.us
Michael Pankowitz, Utility Supervisor, 212-417-3140, mcp@dps.state.ny.us

- Use of Prospectively Relevant Test Years

Contact: Steve Klick, Executive Policy Manager, Pennsylvania Public Utility Commission, 717-772-0695, stklick@state.pa.us

Contacts: New York State Public Service Commission
James Evensen, Chief, Water Rates Section, 212-417-2321, jee@dps.state.ny.us
Michael Pankowitz, Utility Supervisor, 212-417-3140, mcp@dps.state.ny.us

- Surcharges for Significant Capital Investments Required to Comply with Certain SDWA Monitoring or Treatment Requirements

Contact: Steven Olea, Director, Arizona Corporation Commission, 602-542-7270, SOlea@azcc.gov

Contact: Andrea Maucher, Public Utilities Analyst, Delaware Public Service Commission, 302-736-7547, andrea.maucher@state.de.us

- Use of Construction Work in Progress (CWIP) vs. Allowance for Funds Used During Construction (AFUDC)

Contacts: California Public Utilities Commission
Stephen St Marie, Advisor on Policy and Planning, 415-703-5173, sst@cpuc.ca.gov
Rami Kahlon, Water Director, 415-703-1837, raminder.kahlon@cpuc.ca.gov

Regionalization, Consolidation, Coordination with Municipals and Troubled Systems Solutions

Contact: Freda H. Hilburn, Senior Financial Analyst, [North Carolina Utilities Commission](#), 919-733-0847, hilburn@ncuc.net

Contact: Steve Klick, Executive Policy Manager, [Pennsylvania Public Utility Commission](#), 717-772-0695, stklick@state.pa.us

Contacts: [New York State Public Service Commission](#)
James Evensen, Chief, Water Rates Section, 212-417-2321, jee@dps.state.ny.us
Michael Pankowitz, Utility Supervisor, 212-417-3140, mcp@dps.state.ny.us

Single Tariff Pricing

Contact: Steve Klick, Executive Policy Manager, [Pennsylvania Public Utility Commission](#), 717-772-0695, stklick@state.pa.us

Small System Best Practices

- Simplified Rate Proceedings

Contact: Dana Lynn, Utility Analyst, [Indiana Utility Regulatory Commission](#), 317-232-2750, DLynn@urc.IN.gov

Contact: Stanley Brown, Assistant Counsel, [Pennsylvania Public Utility Commission](#), 717-782-3968, stabrown@state.pa.us

Contact: Bart Fletcher, Public Utilities Supervisor, [Florida Public Service Commission](#), 850 413-7017, bfletche@psc.state.fl.us

- Alternatives to ratebase/rate of return regulation

Contact: Stanley Brown, Assistant Counsel, [Pennsylvania Public Utility Commission](#), 717-782-3968, stabrown@state.pa.us

Contact: Bart Fletcher, Public Utilities Supervisor, [Florida Public Service Commission](#), 850 413-7017, bfletche@psc.state.fl.us

- Use of future “prospectively relevant” test years and expedited rate proceedings

Contact: Stanley Brown, Assistant Counsel, [Pennsylvania Public Utility Commission](#), 717-782-3968, stabrown@state.pa.us

Contact: Bart Fletcher, Public Utilities Supervisor, [Florida Public Service Commission](#), 850 413-7017, bfletche@psc.state.fl.us

Sustainable Water Infrastructure

Contacts: [California Public Utilities Commission](#)
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