

Synergy Sponsor Series

Texas Water Company & Ferguson Waterworks

Driving Measurable Operational Impact Through Strategic Training Partnerships

NAWC Sponsors are doing great things to move the industry forward, working with America's regulated, private water companies to drive meaningful progress through innovation, enhanced reliability, improved safety and sustainable growth. Here is an example of the synergy between Ferguson Waterworks and Texas Water Company.

Ferguson Waterworks and **Texas Water Company**, a subsidiary of H2O America, partnered to deliver a hands-on workforce development program for 27 field operators, focusing on real-world application across tools, safety practices, consumables and infrastructure support. The curriculum integrated Texas Water's operational priorities with Ferguson's access to national manufacturing partners and localized technical expertise. Key outcomes included standardized field practices, reduced variability in equipment usage, enhanced safety awareness and stronger operator confidence in critical decision-making. The program was designed as a repeatable, scalable model that evolves alongside operational demands, regulatory expectations and system growth. Ferguson's ability to combine local responsiveness with national supplier relationships gave Texas Water access to best-in-class resources while staying aligned with system-specific needs.



As Bryan Raisor, VP of Operations at Texas Water Company, noted: "This wasn't a vendor training; it was an operational alignment exercise that improved how our crews work every day." Special kudos to Bryan, along with Texas Water's Kynan Barry and Richard Rodriguez who worked alongside Ferguson's Cole Canady, Tim Barber, Jason Granato and Drew Endrody to make the strategic partnership a success that not only strengthens individual systems, but the entire industry.